



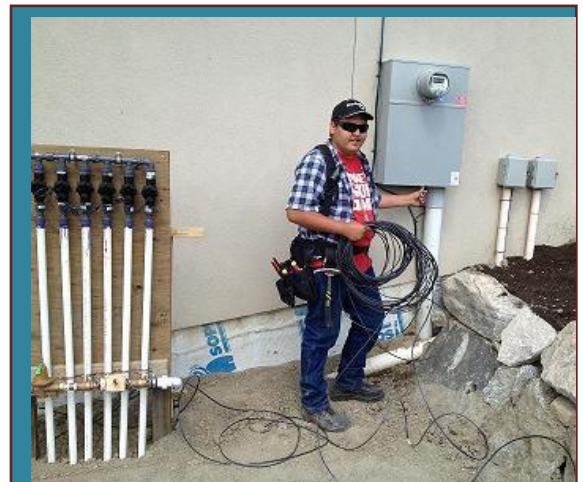
LSIB Service Area - Annual Report June 2011- 2012

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To help improve the efficiency and effectiveness of EAS service delivery, a new on-line data capture system was introduced to EAS workers this year. The Accountability & Resource Management System (ARMS) is used for transmitting data to the funding agent Human Resources and Skills Development Canada. The ARMS system is now being utilized to capture service area statistics and manage client case file information. I am still learning, but so far ARMS is definitely more user friendly than the old Contact IV system. Now if I have any problems with data entry I have direct, quick, and easy access to technical support. After all, EAS services is about more than data entry. Beside offering resume writing assistance and providing job postings to the community, a lot of time is spent helping individuals to discover a suitable career path. Once a career has been determined, and research has been completed, an individual action plan is formulated for training so clients can develop the skills they need for employment.

Client Dustin Hance knows trade people are in demand. The Southern Interior Construction Association (SICA) provides classroom, shop, and hands on practical skills through the Construction Trades Training Program (CTT). SICA includes Level III First Aid training to round out the program. This type of skill enhancement allows a student to enter the construction industry by way of practicum placement. Students like Dustin get the opportunity to put into practice what they have learned in class. Upon completion of the practicum employers often hire the student placed with their company. Dustin did exceptionally well in the SICA program and he excelled toward the electrical trade. Successful completion of the SICA program moved Dustin one step closer to his goal of becoming a Red Seal Electrician. As a result of his practicum placement, Dustin secured employment with Klassen Electric Ltd in Penticton. Dustin must have made a great impression on his new employer, because along with fulltime employment he has also been signed to his first year Electrician Apprenticeship. Talli Xast Dustin!



**Dustin Hance ~ First Year
Apprentice Electrician
Southern Interior Construction**



Michael Reid
Okanagan College

Client Michael Reid is another client that took steps to obtain long term employment. Michael attended the Okanagan College Education Assistant Certificate Program. Upon completion Michael was hired by School District 53 to work as an Aboriginal Support Worker. Michael said, "I now have an opportunity to do meaningful work and I am grateful for the support that I received". Well done Michael.

Networking, marketing and forming partnerships are also key to integrated service delivery of EAS programs. In fact, partnerships with non-profit organizations and private employers frequently complement the tuition and training supports EAS provides to clientel. As such partnerships support completion of individual action plans and increase the likelihood of successful employment. I would like to acknowledge the help of Skul'qalt Forestry-Ryan

Clark, Copper Mountain Mine HR Representatives-Frank Armitage and Linda Low, Lower Similkameen Community Services Society, and LSIB Wellness Coordinator-William Tallio. Be it financial, an in-kind donation, or in the form of expertise and guidance, your contribution and/or support of this program, is much appreciated. In the act of supporting the LSIB EAS program, you are helping people to change their life for the better. Thank you.

Other types of training completed by community members this year include:

Southern Interior Construction Association-Construction Trades Training – 3

Okanagan College Education Assistant Certificate Program – 1

Vancouver Career College Business Administration Management Certificate – 1

White line Professional Driving School LTD. ~ Class 1 Licensing – 1

Okanagan College Continuing Studies – Cashier Training Program – 2

Paul Creek Language Association - Intensive Beginner Nsyilxcn – 1

Qwemtson Health Society - Grief and Loss Support Group Facilitator Training – 1

Occupational First Aid for Health Care Providers – 1

Okanagan College Traffic Control Person Certificate – 1

Occupational First Aid Level I – 2

Fire Suppression Training (S100) – 10

Fire Entrapment Avoidance (S185) – 10

GPS + Compass on the Fire Line – 10

Fire Line Communications (S212) – 10

Incident Command Systems (ICS100) – 10

Summer Student Program – 2

Pumps and Water Delivery (S232) – 10

WHMIS/WHMIS 20 – 12

Burning-off and back firing(S235) – 10

Crew Boss (S230) – 10

H2S Alive – 7

Youth Development Program – 2